



24/7 CLAIM REPORTING

In our continuing effort to provide you with excellent claim service, you may now report a claim and get claim assistance 24 hours a day/7 days a week.

For claim reporting, call toll free 1-888-875-5231 or visit USLI.COM and select the “report a claim” option.

For emergency claims requiring immediate assistance, please use the toll free option. Your call will be referred to a claims professional who will respond within an hour of your call with direction and assistance.

Thank you for placing your trust in our company. We pledge to work hard every day to earn and maintain that trust.



USLI.COM
888-523-5545



Claims

Charity First products are backed by industry leaders and when you have a claim your carrier will be there for you. To improve efficiency and ensure prompt handling of your claim, all claims must be submitted directly to the appropriate party as indicated below.

Nonprofit Package (not BOP) and Auto (as of 1/1/17)

Nova Casualty/Hanover

Phone: 1-800-828-7083

Fax number: 1-508-926-1557

E-mail: aixclaims@hanover.com

Nonprofit Workers Compensation (as of 1/1/17)

Nova Casualty/Gallagher Bassett Services

Phone: 866-FIRST-50 (866-347-7850)

Online: CharityFirst@tnwinc.com

Client #: **009032**

Previous Carrier:

Travelers

Phone: 800.832.7839

Fax: 877.784.5329

Nonprofit BOP and Executive Liability (D&O / EPL)

USLI

Phone: 888.875.5231

Fax: 610.687.9398

Great American Insurance Company

ELDClaims@gaic.com

Mail to:

Great American Insurance Group, Executive Liability Division

Claims Department, PO Box 66943, Chicago, IL 60666

International

Westchester, A Chubb Company – U.S. International Claims

Toll Free in the U.S.:

Phone: 866.809.0396

Fax: 866.635.5687

Outside U.S. call collect: 202.659.7777

International (continued)

Navigators Global Package

Phone: 855-444-4796

Fax: 847-230-1935

Email: SCHClaims@navg.com

Accident – Domestic

AIG – American International Companies

Accident & Health Claims Division

Phone: 800.551.0824

Religious Program

Great American Insurance Company

D&O

ELDClaims@gaic.com

Mail to:

Great American Insurance Group, Executive Liability Division

Claims Department, PO Box 66943, Chicago, IL 60666

PKG and All Other:

Specialty Human Services

Claims Department

P.O. Box 1997

Cincinnati, OH 45201-5428

Toll Free: 888.317.4828

Fax: 888.307.3180

Online:SpecialtyHumanServices.com / “Report A Claim”