**Activating a new user**

Our [register.cac1913@gmail.com](mailto:register.cac1913@gmail.com) account receives notification when someone registers for the website or changes their password. The email is titled “New User Registration for California Alpine Club”

1. Check the roster to see if this is an active member. You may also need to check the new member list from Bev Levy
2. If the person is on the roster (or new member list), log into the CAC website
3. Then go back to the [register.cac1913@gmail.com](mailto:register.cac1913@gmail.com) “New user registration” email message and scroll to the bottom of the email and click on the link under “Activate User”
4. This should take you directly to the new user “Profile”
5. Scroll down to the bottom and click “Activate user”
6. Make sure after the page refreshes that it says “User Activated” at the top

**The alternate to the above is:**

1. Log in to the CAC website
2. Click on the link at the top to “Dashboard”
3. Scroll down and click on Users / All Users
4. Enter the email of the new user on the right at the top of the page and click “Search Users”
5. When the brief user entry comes up, click on the “Activate” link under their user name
6. When the page refreshes, it should say “User Activated” at the top

If they are not a member send them the “Denial” email

If they are a Spam registration do the **alternate** login steps 3-8 and click “Delete” (instead of Activate in step #7) to remove them from our database.

Thank you!